

FOURTH SEMESTER

Course Code: P24MLS16

Course Name- 4.: KNOWLEDGE MANAGEMENT

Credit Distribution			Total Credits	Internal Marks	Semester Marks	Total Marks
L	T	P	L+T+P	C1	C2	C3
5	-	-	5	25	75	100

Objectives:

- To enable the students learn the concepts and types of knowledge management.
- To enable the students to become proficient in the process of knowledge management practices in libraries and documentation centres
- Prepare the students 'self confidence level to become efficient knowledge managers both in traditional and digital tracks.

A. Course Outcome (CO)

After completion of the course, students will become familiar with the basic concepts in Library & Information Science.

CO 1	Course Outcome	Level	Level
CO 1	Explain the concept of knowledge along with categorization of knowledge.	Remember	K1
CO 2	Understand the concepts and characteristics of knowledge-based economy	Understand	K2
CO 3	Knowledge management strategies and tools in various environments	Apply	K3
CO 4	Analyze the KM strategies through various case studies	Analyze	K4
CO 5	Assess knowledge needs and map the knowledge sources in an organization	Skill	K6

B. Syllabus

Unit-I

Knowledge: Types, Knowledge Management: Concept and definitions–Need, Types; explicit and tacit Knowledge.

Unit-II

Knowledge Creation and Capturing: Knowledge creation model: Capturing tacit/Implicit Knowledge

Unit-III

Knowledge Codification: Knowledge Mapping, decision trees, decision tables.

Unit- IV

Knowledge Management Tools and techniques: Knowledge Portal, e-learning, Community of

Practice, Storytelling.

Unit–V

Case studies Corporate and Special Libraries: MS SharePoint, Mind Mapping, Citizen Science.

Unit-VI CURRENT CONTOURS (For Continuous Internal Assessment Only):

Case studies-Emerald Management Extra-Fortune 500 companies-Library visits

Selected Reading:

1. Michael, E.D. Koenig, Knowledge Management Lessons Learned, New Delhi, EssEssPublications,2008
2. Al-Hawamdeh, Suliman(2003). Knowledge Management: cultivating knowledge professionals. Oxford: Chandos Publ.
3. Arvidsson, Niklas (2000). Knowledge management in the Multinational enterprise.p.176-163. In The Flexible firm: capability management in network organizations/ edited by Julian
4. Holsapple,ClydeW.(ed.)(2003).Handbook on Knowledge Management1: Knowledge Matters. New Delhi: Springer
5. Holsapple, ClydeW.(ed.)(2003).Hand book on Knowledge Management2: Knowledge Directions/(editor). New Delhi: Springer their identification; information seeking behavior

C. Mapping of COs with POs & PSOs

Mapping of COs with POs & PSOs										
COs	Programme Outcomes					Programme Specific Outcomes				
	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	3	3	3	2	3	3	3	3	3	2
CO2	3	3	3	2	3	3	3	3	3	2
CO3	3	3	3	2	3	3	3	3	3	3
CO4	3	3	3	2	3	3	3	3	3	3
CO5	3	3	3	2	3	3	3	3	3	2