

Course Code: P24VAC1

Course Name- 1.6: Quality Assurance in Libraries

Credit Distribution			Total Credits	Internal Marks	Semester Marks	Total Marks
L	T	P	L+T+P	C1	C2	C3
2	-	-	2	25	75	100

Objectives:

The purpose of this study is to generally examine the implementation of quality assurance in libraries and library system. Specifically the objectives are to:

1. Determine the extent to which the information resources and services available in Academic libraries are relevant to the teaching, learning, research and community services functions.
2. Identify the quality assurance mechanisms available and used in the libraries.

A. Course Outcome (CO)

After completion of the course, students will become familiar with the basic concepts in Library & Information Science.

	Course Outcome	Level	Level
CO 1	Understand the Concept of Quality Assurance	Understand	K2
CO 2	Understand the Quality assurance in libraries	Understand	K2
CO 3	Apply to Quality Assurance Assessment and its Mechanism in Academic Libraries	Apply	K3
CO 4	Preparation for NAAC; NBA; NIRF.in Library Perspective	Analysis	K4
CO 5	Attained to map out quality indicators used to measure the quality in libraries.	Apply	K3

B.SYLLABUS

UNIT-I

Quality Assurance concept; Need and purpose; challenges

UNIT-II

Quality assurance in libraries; Quality parameters; Quality assurance framework; Enhancement of Quality; Methods to Ensure Quality.

UNIT-III

SERVQUAL; LIBQUAL; ISO Standards; Academic Library Standards; Quality assurance implications for Libraries; Quality Assurance Assessment and its Mechanism.

UNIT-IV

Library National Indicators; NAAC; NBA; NIRF; Quality Assurance and Academic Libraries; Quality Assurance Issues in Libraries; Implementation of Quality Assurance and IT in Academic Libraries.

UNIT-V

Library Standards International-Trainers Higher Education (THE) Ranking, and Quindar Scanning System (QSS) World Ranking. (Rewording)

UNIT-VI CURRENT CONTOURS (For Continuous Internal Assessment Only):

Case studies on best practices in libraries.

Selected Readings:

1. ALA Standards for University Libraries: evaluation of performance.1989.[Online].<http://sacs.uah.edu/documents/policies/>
2. Salmon_ Library _ala.(Accessed16September2010).
3. CHELSA. 2006. Guide to the self review of university libraries. Prepared by the members of the Quality Assurance Sub- committee of the Committee for Higher Education Librarians of South Africa.
4. American Library Association (2006). Guide lines for university library services to undergraduate students. Chicago: ALA.
5. Bean, P. (1992). An overview of crime in libraries and information services. In Channey,M., & MacDougal, A.F. (Eds.). Security and crime prevention in libraries. Aldershot: Gower.
6. Budd,J.M.(1998).The academic library: Its context, its purpose, and its operations. Littleton, Colo. :Libraries Unlimited.
7. Ifidon,S.T.(1985).Essentials of Management of African University Libraries. Lagos: Libri service Ltd.

C. Mapping of COs with POs & PSOs

Mapping of COs with POs & PSOs										
COs	Programme Outcomes					Programme Specific Outcomes				
	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3	PSO4	PSO5
CO1	3	3	3	2	3	2	2	1	2	3
CO2	3	3	3	3	2	2	2	2	3	3
CO3	3	3	3	3	2	2	2	3	3	3
CO4	3	3	3	3	2	3	3	3	3	3
CO5	3	3	3	3	2	3	3	3	3	3