

S.No. 8956

P 16 MBA 3 EH 1

(For the candidates admitted from 2016–2021 batch)

M.B.A. DEGREE EXAMINATION, NOVEMBER 2023.

Business Administration – Elective

ORGANISATION DEVELOPMENT

Time : Three hours

Maximum : 75 marks

PART A — (10 × 2 = 20)

Answer ALL questions.

1. Define Organizational change.
2. What is group dynamics?
3. Define Organizational maintenance.
4. What is evaluation?
5. Define team intervention.
6. What are the types of structural interventions?
7. Highlight the benefits of Organizational development.
8. What are the phases of OD strategy?
9. Who is a OD consultant?
10. What are organic systems in OD?

PART B — (5 × 5 = 25)

Answer ALL questions, choosing either (a) or (b).

11. (a) Differentiate planned and unplanned change in an organization.

Or

- (b) What is the nature of organizational development intervention?

12. (a) Explain systems approach to change.

Or

- (b) What do you mean by diagnostic component of OD program?

13. (a) Enumerate the five areas of group process with suitable chart.

Or

- (b) What is meant by the comprehensive intervention model?

14. (a) Explain the basic components of assessment of OD.

Or

- (b) Briefly explain importance of teams in achieving strategic goals of business organization.

15. (a) How do you manage client relationship with consultants?

Or

- (b) Discuss the importance of contingency approach.

PART C — (3 × 10 = 30)

Answer any THREE questions.

16. Discuss the implications of Organizational development value.
17. Explain Action Research Model and discuss its application in Organizational Development.
18. Outline the process of comprehensive interventions with suitable diagram.
19. Elaborate the conditions of failure and success in OD.
20. Highlight your view for future Organization Development and name some Indian experiences in OD, Explain in detail.