

S.No. 9256

RMPANS 7

(For candidates admitted from 2015–2016 onwards)

M.A. DEGREE EXAMINATION, NOVEMBER 2023.

Public Administration

HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 100 marks

PART A — (10 × 2 = 20)

Answer ALL questions.

1. Human Resource Management
2. Human Resource Manager
3. Job Enrichment
4. Job Rotation
5. Retrenchment
6. Vestibule Training
7. Participative Leadership
8. Grapevine Communication
9. Supervision
10. Control

PART B — (5 × 7 = 35)

Answer ALL questions, choosing either (a) or (b).

11. (a) Describe the significance of Human Resource Management.

Or

- (b) Enlist the functions of the Human Resource Department.

12. (a) Discuss the Objectives of Human Resource Planning.

Or

- (b) Bring out the components of Human Resource Planning.

13. (a) What are the problems of Recruitment? According to your opinion, how to solve these problems.

Or

- (b) Differentiate Rank and Position Classification.

14. (a) 'Discipline is Obedience' – Justify.

Or

- (b) Explain Maslow's Need Hierarchy Theory.

15. (a) What is Right to Protest? Explain.

Or

- (b) How are the grievances of Employees Redressed in the Organizations? Discuss.

PART C — (3 × 15 = 45)

Answer any THREE questions.

16. Narrate the Meaning, Nature and Evolution of Human Resource Management.

17. How is Manpower Planning done in India? Examine.

18. Evaluate the types and process of Recruitment.

19. Analyze the Leadership Theories.

20. 'In the fast moving world, Counseling plays a vital role in keeping the employees safe' – Elucidate.