

S.No. 9142

HRMNS 12

(For candidates admitted from 2005–2006 onwards)

**M.H.R.M. DEGREE EXAMINATION,
NOVEMBER 2023.**

Human Resources Management

SOCIAL AND ORGANIZATIONAL PSYCHOLOGY

Time : Three hours

Maximum : 100 marks

SECTION A — (5 × 8 = 40)

Answer any FIVE questions.

1. What are the limitations of social psychology?
2. What are the characteristics of attitudes?
3. How are attitudes measured?
4. How do conflicts take place at different levels?
5. List and explain the essential elements of organization structure.
6. What are the consequences of low morale?
7. Mention the determinants of group cohesiveness.
8. What are the merits and demerits of group decisions?

SECTION B — (3 × 20 = 60)

Answer any THREE questions.

9. Discuss the principles of social psychology.
 10. Explain the causes of conflicts in a workplace.
 11. Analyze the different types of organization structure.
 12. Discuss the measure that can be adopted to build employee morale.
 13. Enumerate the reasons for joining informal groups.
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