S.No. 9140

## **HRMNS 10**

(For candidates admitted from 2005-2006 onwards)

M.H.R.M., DEGREE EXAMINATION, NOVEMBER 2023.

Human Resources Management

CHANGING MANAGEMENT

Time: Three hours Maximum: 100 marks

PART A —  $(5 \times 8 = 40)$ 

Answer any FIVE questions.

- 1. State the benefits of change management.
- 2. How to build a change management plan.
- 3. Briefly explain the causes of resistance to change.
- 4. How different is the issue of change in a new or emerging organization as compared that to an already established organization.
- 5. What are the positive and negative effects of organizational Change on Employees commitment?

- 6. Bring down the advantages of change technologies.
- 7. What are the benefits of organizational development interventions?
- 8. How important is change management in an Indian organization?

PART B — 
$$(3 \times 20 = 60)$$

## Answer any THREE questions

- 9. Discuss in detail the internal and external factors influencing change.
- 10. Analyze the characteristics of successful change agents.
- 11. Explain the force field analysis process.
- 12. What are examples of organizational development interventions? Discuss.
- 13. Describe the principles of leading change management.