

S.No. 9275

**PN 15 FM 6/PN 15 BM 6/
PN 15 CA 6**

(For candidates admitted from 2015–2016 onwards)

M.Com. DEGREE EXAMINATION, NOVEMBER 2023.

**Financial Management/Bank Management/ Computer
Applications**

HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 100 marks

SECTION A — (10 × 2 = 20)

Answer ALL questions

1. Define human resource management.
2. Why is HRM needed?
3. What is selection important in HRM?
4. What is on the job training?
5. What are the approaches to human resources development?
6. List out the objectives of managerial appraisal.

7. Why job evaluation is important?
8. What is the cause of absenteeism?
9. Define team building.
10. What is job satisfaction?

SECTION B — (5 × 7 = 35)

Answer ALL questions

11. (a) State the characteristics of human resource planning.

Or

- (b) What are the challenges and issues of human resource management?

12. (a) Point out the various stages involved in the process of training.

Or

- (b) Briefly explain the different types of tests.

13. (a) Bring down the objectives of executive development programme.

Or

- (b) What are the features of performance appraisal?

14. (a) What are the need for career development?

Or

- (b) Briefly explain the different methods of job evaluation.

15. (a) What are the different types of rewards and recognition?

Or

- (b) Write down the characteristics of leadership.

SECTION C — (3 × 15 = 45)

Answer any THREE questions

16. Point out the different procurement functions of human resource management.
17. Illustrate in detail the various sources of recruitment.
18. Enumerate the various stages involved in the organizational development process.
19. Explain the process of career planning.
20. Discuss the essentials ingredients of a good system of wage payment.