(For candidates admitted from 2019–2021 Batch)

B.B.A. DEGREE EXAMINATION, NOVEMBER 2023.

Part III — Aviation Management — Major Based Elective

LOGISTICS AND AIR CARGO MANAGEMENT INCLUDING COURIER SERVICE

Time: Three hours Maximum: 75 marks

SECTION A — $(10 \times 2 = 20)$

Answer ALL questions.

- 1. What are the key concepts of logistic system?
- 2. What are logistics channels?
- 3. What are the benefits of warehousing in logistics?
- 4. What is a transport security in logistics?
- 5. What is global supply chain role?
- 6. List out the elements of TQM.
- 7. Give a kinds of cargo.
- 8. What is general cargo examples?

- 9. What do you mean by cargo zone?
- 10. Define: Cargo Terminal.

SECTION B —
$$(5 \times 5 = 25)$$

Answer ALL questions, choosing either (a) or (b).

11. (a) Describe the elements of logistics.

Or

- (b) Explain the marketing and the impact of environment issues.
- 12. (a) Enumerate the impact of the deregulation.

Or

- (b) Appraise the role of warehousing in logistics.
- 13. (a) State the components of global supply chain system.

Or

- (b) Elucidate the strategy formulation versus implementation.
- 14. (a) How are air cargo and ground handling operations regulations updated?

Or

(b) Summarize the types of special cargo.

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15. (a) Explain the process of air cargo handling.

Or

(b) What are the procedure of handling cargo aircraft?

SECTION C —
$$(3 \times 10 = 30)$$

Answer any THREE questions.

- 16. What are the functions of logistics and its importance in global industry?
- 17. Explain the trends in the material handling industry.
- 18. Elaborate the concept of total quality management.
- 19. What are air cargo tariffs and rules?
- 20. Describe the emerging trends impacting the air cargo.

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