

18. (a) Discuss about performance appraisal.
Or
(b) Explain about training and development.
19. (a) Write a note on Collective bargaining.
Or
(b) Explain about Job evaluation.
20. (a) Short notes on payment of wages act.
Or
(b) Explain in detail about employee participation in management.

PART C — (3 × 10 = 30)

Answer any THREE questions.

21. Explain selection procedure of an organisation.
22. Evaluate in detail about recruitment process.
23. Describe about counselling and its benefits to employees.
24. Explain in detail about employee participation in management.
25. Explain about Labour relations in HRM.

S.No. 6639

P 22 HAE 1 A

(For candidates admitted from 2022–2023 onwards)

M.Sc. DEGREE EXAMINATION, NOVEMBER 2023.

Hospital Administration

HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 75 marks

PART A — (20 Marks)

Answer ALL questions.

- I. Multiple Choice Questions (5 × 1 = 5)
1. _____ is a device or situation that replicates job demands on the job site.
- (a) Brainstorming
(b) Simulation
(c) Artificial Intelligence
(d) Transactional analysis
2. HRM is an art of _____
- (a) Preparation of a task
(b) Coordinating middle management
(c) Helping top management
(d) Managing people

3. _____ influence the financial wealth of the organization.
- (a) Technological conditions
 - (b) Social conditions
 - (c) Political conditions
 - (d) Economical conditions
4. The perspective for the need of HR is _____
- (a) Select the legal employee
 - (b) Promote the skill employee
 - (c) Distinguishing the features of employees
 - (d) To right person for the right job
5. As per section two in factories act, who will be called as an adult?
- (a) A person who has completed 21 years of age
 - (b) A person who is less than 19 years of age
 - (c) A person who has completed 24 years of age
 - (d) A person who has completed 18 years of age.
- (B) Fill in the blanks (5 × 1 = 5)
6. The Trade Union Act came into operation from _____
7. The maximum wage period for the payment of wages is _____

8. Elton Mayo and his team believed in the positive nature of _____
9. Strike should be called only if at least _____ percent of workers are in support of strike.
10. Section 2(g) under the act defines _____ process.
- II. Answer ALL questions (5 × 2 = 10)
11. Define job evaluation.
12. Scope of HRM.
13. Factories Act.
14. Motivation.
15. Name few incentive schemes.

PART B — (5 × 5 = 25)

Answer ALL questions, Choosing either (a) or (b).

16. (a) Explain the meaning and objectives of HRM.
- Or
- (b) Describe the functions of HRM.
17. (a) Types of interviews.
- Or
- (b) Discuss the various methods of job description.