

**S.No. 8748**

**P 16 SWE 2**

(For candidates admitted from 2016–2021 Batch)

**M.S.W. DEGREE EXAMINATION, NOVEMBER 2023.**

**Social Work – Elective**

**HUMAN RESOURCES MANAGEMENT**

**Time : Three hours**

**Maximum : 75 marks**

**PART A — (10 × 2 = 20)**

**Answer ALL questions**

1. Define Management.
2. Point out the key responsibility of Management.
3. What is Human Resource Management?
4. List the roles of HR Manager.
5. What are the benefits of transfer in HRM?
6. Write a short note HR Audit.
7. List the objectives of Wage and Salary Administration.
8. Mention the purposes of wage differential.

9. Point out the major labour problems.
10. List the disadvantages of Industrial Counselling.

PART B — (5 × 5 = 25)

Answer ALL questions, choosing either (a) or (b)

11. (a) What was Peter Drucker's contribution to the management thought?

Or

- (b) Trace the functions of Management.

12. (a) Discuss the scope of Human Resource Management.

Or

- (b) What is HR policy? Explain its significance.

13. (a) Enumerate the major approaches employed for personnel research.

Or

- (b) Explain the modern methods of Performance Appraisal.

14. (a) Elaborate the determinants of wages.

Or

- (b) Analyse the effects of financial and non-financial incentives.

15. (a) Examine the scope of working with the families of industrial workers.

Or

- (b) Portray the role of HR manager in Counselling.

PART C — (3 × 10 = 30)

Answer any THREE questions

16. Enumerate the fayol's 14 principles of management.
17. Based on your field work experience, examine the challenges faced by HR managers in the 21<sup>st</sup> century.
18. Explain the various steps in the recruitment process.
19. Define Job Evaluation. Explain its objectives, advantages and limitations.
20. Delineate the role of social worker in manufacturing industries with examples.