Or

- (b) What is Production Planning and Control? Explain.
- 19. (a) Explain the benefits of TQM.

Or

- (b) Describe the benefits of JIT.
- 20. (a) Explain the levels of Poka Yoke.

Or

(b) Describe the elements of Kaizen.

PART C - (3 × 10 = 30) Answer any THREE questions.

- 21. Explain the different methods used for demand forecasting.
- 22. Discuss the new role of planning and designing in new product development.
- 23. Compare and contrast the advantages and disadvantages of the different types of plant layouts.
- 24. Elucidate the need for quality control.
- 25. Discuss the significance of Flexible Manufacturing Systems.

S.No. 8994

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(For candidates admitted from 2022-2023 onwards)

M.B.A. DEGREE EXAMINATION, NOVEMBER 2023.

Business Administration

PRODUCTION MANAGEMENT

Time: Three hours

Maximum: 75 marks

PART A — (20 marks)

Answer ALL questions.

- I. (A) Multiple Choice Questions: $(5 \times 1 = 5)$
- 1. Which of the following is a production strategy?
 - (a) Just-in-time (JIT) production
 - (b) Market segmentation
 - (c) Advertising
 - (d) Sales promotion
- 2. Which of the following is NOT a factor to consider during process planning and design?
 - (a) Cost-effectiveness
 - (b) Scalability
 - (c) Resource availability
 - (d) Advertising strategy

3.	What is aggregate planning?	8.	In layout, the equipment and
	(a) A process of identifying the resources needed to produce a product	<u>.</u>	machinery are grouped according to their
	(b) A process of determining the quantity of		functions. This layout is best suited for low-volume, high-variety production.
	products that can be produced in a given time	9.	
·	(c) A process of developing a production schedule for a medium-term planning horizon	3 ,	is the continual process of detecting and reducing or eliminating errors in manufacturing, streamlining supply chain
	(d) A process of scheduling the production of		management.
	individual products	10.	The principle of is the basis of the
4.	Which of the following is a Quality Control technique?		design of a flexible manufacturing system.
	(a) Acceptance Sampling	II.	Answer ALL Questions: $(5 \times 2 = 10)$
	(b) Lean Manufacturing	11.	What is strategic management?
	(c) Customer Relationship Management	12.	What is product design?
	(d) Human Resource Management	13.	What is process layout?
=		14.	What is acceptance sampling?
ō.	Which of the following is not a characteristic of Poka Yoke?	15.	What are the levels of poka yoke?
3 (<u>)</u>	(a) Mistake-proofing		$PART B - (5 \times 5 = 25)$
	(b) Error prevention	1	Answer ALL questions, choosing either (a) or (b).
	(c) High level of automation		
	(d) Quality improvement	16.	(a) Explain the benefits of world class
(B)	Fill in the Blanks: $(5 \times 1 = 5)$		manufacturing. Or
3 .	Production function is the process of transforminginto		(b) Write a note on corporate strategies.
7.	is a process of reducing the cost	17.	(a) Explain value analysis with an example.
	of a product without compromising its quality.		\mathbf{Or}
			(b) Discuss the significance of product design.
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