

S.No. 5522

16 SCCHA 11

(For candidates admitted from 2016–2017 onwards)

B.Sc. DEGREE EXAMINATION, APRIL 2022.

Part III — Hospital Administration — Major

HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 75 marks

SECTION A — (10 × 2 = 20)

Answer ALL the questions.

1. Importance of HRM.
2. What is human relation?
3. Job Specification.
4. Define Recruitment.
5. Meaning of Promotion.
6. What is HRD?
7. Principles of Discipline.

8. Tips of good listening.
9. Types of indiscipline.
10. Medical Insurance.

SECTION B — ($5 \times 5 = 25$)

Answer ALL questions, choosing either (a) or (b).

11. (a) Difference between Personal Management and Human Resource Management.

Or

- (b) Write a short note on Man Power Planning.

12. (a) Factors affecting Recruitment.

Or

- (b) Structure and functions of HRD.

13. (a) Transactional Analysis Training.

Or

- (b) Write a short note on Job Rotation.

14. (a) Types of Collective Bargaining.

Or

- (b) Objectives of WAS.

15. (a) What are the problems faced during appraisal?

Or

- (b) Employees Welfare Occupational Safety.

SECTION C — ($3 \times 10 = 30$)

Answer any THREE questions.

16. Detail note on Job Analysis.
 17. Write a note on methods of Recruitment.
 18. What are the types of Discipline and explain it.
 19. Discuss about Management Development Techniques in HRM.
 20. Write a detail note on job evaluation.
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