

19. (a) What are the various types of Training?

Or

(b) Write a note on training and development.

20. (a) Short notes on ESI act.

Or

(b) Explain in detail about factories act.

SECTION C — ($3 \times 10 = 30$)

Answer any THREE questions.

21. Explain the meaning, objectives and scope of HRM.

22. Write about the provident fund and its provisions.

23. Explain in detail types of tests in selection.

24. Brief account on Motivation in HRM.

25. Write a note on: (a) Collective bargaining, (b) Job evaluation.

S.No. 2979

P 22 HAE 1 A

(For candidates admitted from 2022–2023 onwards)

M.Sc. DEGREE EXAMINATION, NOVEMBER 2022.

Hospital Administration – Elective

HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 75 marks

SECTION A — (20 marks)

Answer ALL the questions.

I. (A) Multiple choice questions ($5 \times 1 = 5$)

1. Which of the following's the correct abbreviation of HRM?

- (a) Human Resource Management
- (b) Human Resourcefulness Management
- (c) Human Relation Management
- (d) Humanistic Relation Management

2. Human factor can be defined as _____.

- (a) The entire concept of human behavior
- (b) Interrelated Physiological, Psychological and Socio-ethical aspects of a human being.
- (c) Micro and macro issues of socioeconomic factor
- (d) None of the above

3. Which of the following provides necessary information for job evaluation?
 (a) Job Enrichment (b) Job Description
 (c) Job Ranking (d) Job Enlargement
4. Labour Law covers _____.
 (a) Industrial Relations
 (b) Workplace health and safety
 (c) Employment Standards
 (d) All of the above
5. Which of the following is considered as strategic activity?
 (a) Productivity (b) Recruitment
 (c) Planning (d) All of the above
 (B) Fill in the blanks (5 × 1 = 5)
6. The Trade Unions Act came into operation from _____.
7. _____ is involved in the in-basket training.
8. Expand ESIC _____.
9. The Trade Unions Act, came into force in the year _____.
10. _____ is the head office of Employee's State Insurance Corporation.

- II. Answer ALL the questions (5 × 2 = 10)
11. Define HRM.
12. List any four types of interviews.
13. Name the two types of transfers.
14. What is induction?
15. What is knowledge management?

SECTION B — (5 × 5 = 25)

Answer ALL questions, choosing either (a) or (b).

16. (a) Briefly explain the principles of wage fixation.
 Or
 (b) Explain in detail about Incentive schemes.
17. (a) Explain internal and external sources of recruitment.
 Or
 (b) Explain selection procedure of an organization.
18. (a) Suggest and discuss few applications of knowledge management.
 Or
 (b) Explain the benefits of training from view point of an enterprise and its employees.