(For candidates admitted from 2016–2017 onwards)

M.S.W DEGREE EXAMINATION, NOVEMBER 2022.

Social Work

HUMAN RESOURCE MANAGEMENT

Time: Three hours

Maximum: 75 marks

PART A — $(10 \times 2 = 20)$

Answer ALL questions.

- 1. Define the term 'management'.
- 2. What do you mean by on the job training?
- 3. Write any two limitation of Performance appraisal.
- 4. What is Wage Structure?
- 5. What do you understand by the term 'Financial Incentives'?
- 6. Write any two-skills of HR manager.
- 7. What is Human Resource policy?

- 8. Is Counselling in industry is essential. Why?
- 9. What is Henry Fayol's management thoughts?
- 10. What is the role of social worker in Industry?

PART B —
$$(5 \times 5 = 25)$$

Answer ALL questions, choosing either (a) or (b).

11. (a) Explain Peter Ducker management thoughts with suitable example.

Or

- (b) Explain the elements of Management.
- 12. (a) What are all the qualities and challenges of Human Resource Manager?

Or

- (b) Describe the records maintained in the HR department.
- 13. (a) Write short notes on
 - (i) Training
 - (ii) Performance Appraisal and
 - (iii) Induction

Or

(b) Differentiate between Job Analysis and Job Evaluation.

14. (a) Write the difference between salary and wages.

Or

- (b) Explain the process of wage determination.
- 15. (a) What are the scope of Industrial social work?

Or

(b) How industrial counselling are benefited to the employees.

PART C —
$$(3 \times 10 = 30)$$

Answer any THREE questions.

- 16. Analyze the principles and functions of management.
- 17. Describe the role and responsibilities of HR manager in an Industry.
- 18. Elaborate in detail the process of recruitment and selection.
- 19. Discuss the various labour problems in India with suitable illustrations.
- 20. Write in detail about wages and salary administration process in Industry.